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Installing software on the Jongo A2

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The easiest way to update the software on your Jongo device is by using the automatic update method which is delivered via the Wi-Fi connection.

After 1 hour of the Jongo device being in standby (plugged into the mains), the Jongo will perform an automated routine that checks its current software version against the latest available version on our update servers - to ensure it is up to date and running the very latest software version.

Manually installing software on the Jongo A2

Check list:

You will need a freshly formatted USB stick to perform a software upgrade on your Jongo A2

You will need the latest software download for the Jongo A2. You can get the latest software from here <http://support-uk.pure.com/downloads/118-software>

You will need a decompression tool like WinZip installed on your computer.

Preparing the file and your USB stick

When you download the file to your computer it will arrive as a compressed file (.ZIP) that will need decompressing. Use a decompression tool like WinZip to decompress (or 'unpack') the file, and save the file to a location on your computer that you will easily find. There is only a single .dfu file in the zip to save.

Make sure your USB stick is freshly formatted with no data stored on it.

Now copy or move the unpacked .dfu file to your freshly formatted USB stick. The .dfu file should be the only file present on the USB stick.

Installing software on the Jongo A2

Remove power cable and power off the Jongo A2

Insert USB stick into the Jongo A2's USB socket

While holding the standby button on the front insert the power cable, hold for several seconds and release

The LED will then cycle through its three colours the update process will begin note that it may take around five minutes to complete. Ensure you do not switch off your Jongo A2 during the update process or the update may fail

The update is complete when the LED is solid green. However if your Jongo is not configured to a network it will pulse green. The Jongo is in set up mode so you can now connect it to your network