

PURE

[Portal](#) > [FAQs](#) > [Warranty Terms and Conditions](#) > [Registration of new products](#)

Registration of new products

Pure Support - UK - 2016-09-01 - 0 Comments - in [Warranty Terms and Conditions](#)

It has come to our attention that some of the new products are not yet available through Pure.com for registration.

Please be assured we will be updating the site in due course with the newest serial numbers.

Please note that registration is not your warranty. Please keep hold of your receipt and if you ever did need to make a warranty claim we would require the receipt. Registration allows us to keep in contact with you with any updates on your product.

Product purchased after the 1st of May 2014 brand new has a 3 year warranty. If you purchased a refurbished product you will receive a 1 year warranty.

We are sorry for any inconvenience caused.