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## My Contour 200i Air has too much bass

Pure Support - UK - 2019-02-23 - in Airplay Products

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**Check that your Contour 200i Air is running the latest firmware to ensure you experience the best from your product!**

A possible cause is that the EQ settings have been changed on your Apple device. Try turning off your EQ settings on your Apple device by selecting **Settings** > **Music** > **EQ** and selecting **Off**.

### Related Pages

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- [Instructions for finding your Contour 200i firmware version.](#)