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## Why can I not access Listen Again services

Pure Support - UK - 2015-07-01 - in Internet Radios and Pure Connect / The Lounge

From the 1st of January 2015 the BBC Listen Again service will not be available

The BBC have been making significant changes to the way they will deliver their Listen Again service after the 1st January 2015.

Unfortunately the updates the BBC will be making will affect a few of our older products as they will no longer be compatible with the way that the BBC's Listen Again service is broadcast. This decision was outside Pure's control and will affect the following products: Avanti Flow, Sensia, Siesta Flow, Evoke Flow, Oasis Flow and Sirocco 550.

Please be aware that this will not affect BBC Podcasts. Most Listen Again content is also listed as a Podcast so please review your Listen Again favourites and search under Podcasts

Customers may also see some changes on some live radio content if the BBC do not have the right to that particular stream.

More information can be found on the BBC website found [here](#)