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Pure Connect App - Connectivity Issues

2019-08-28 - Pure Support UK - in General

Since the 26th of August, we have experienced an outage of the Pure Connect mobile application. Users may see the error message 'No network connection' displayed when the app is opened, this cannot be remedied by deleting and re-installing the app or adjusting the network settings in the home. Our team is working to implement a fix for this issue as soon as possible. We apologise for any inconvenience caused.