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## Pure Connect / The Lounge connection messages

2019-05-28 - Pure Support - UK - in General

Occasionally due to internet connection issues, you may notice on your radio display one of the following error messages: "Unable to connect", "Network busy", "Error connecting to Pure Connect" or "This content is temporarily unavailable".

Please attempt to change station by rotating the Select dial\*, at which point you should be able to access "My Favourites", "Live Radio" etc. The radio can then be used normally.

\*If you have an Avanti Flow, then instead of rotating a Select dial, simply press the + button located next to the Select button. If you have a Siesta Flow then please press the up or down arrow located on the right-hand side of the screen.